

TERMS & CONDITIONS

BOOKING POLICY

- Booking fee is based on 25% from the total transaction is required to block the date and venue.
- In case of cancellation or postponement, booking fee is non-refundable.
- 2nd payment of 50% from the total transaction should be paid within 3 (three) months prior to the event.
- The final payment should be made within 30 (thirty) working days prior to the event.
- Should there be any additional charges occurred on the day of the event, it must be settled on the day of the event.

ACT OF GOD

If both parties are not able to fulfill their obligations by any act of God, or due to accidents such as riots, strikes or any other accidents such as riots, strikes or any other public authorities which is not under the control of the parties, this agreement may be terminated by either party with prior notice, we will help to make an alternative arrangements to the best of our abilities and the payment cannot be refunded and cannot be transferred.

CANCELLATION POLICY

Any cancellation must be made in writing.

- 1. After confirmation and payment of the booking fee has been made, down payment will be non-refundable and non-transferable to any other functions.
- 2. 75% of the total transaction if cancelled within 2 (two) months prior to the event.
- 100% of the total transaction if cancelled within 1 (one) month prior to the event or less.

OUTSOURCED SERVICE / EVENT ORGANIZER

Any cancellation must be made in writing.

- 1. You are responsible to pay all costs for damage caused by you or your guests or your Event Organizer to any of the Hotel furniture or belongings.
- 2. Usage of damaging items such as nails, tapes direct to the function room's wall is prohibited. Damage caused by negligence will be charged based on the actual repair cost.
- 3. Event Organizer should report to our Security Guard before entering our premises to obtain the property pass. Our Catering Sales will issue an Entry Pass letter before the event.

www.grandartoshotel.com



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Jl. Mayjen. Bambang Soegeng No. 1

SERAT KASMARAN

INTERNATIONAL BUFFET MENU Minimum Buffet order is for 400 persons Rp 60,000,000 net per package

Buffet Menu of 10 dishes including of free flow mineral water

One night stay at Junior Suite inclusive of Breakfast for two One bottle of sparkling juice and VIP turn down service

One Hours Spa (massage) for the couple

OnePremiere Room for one night stay inclusive of Breakfast for two

Special room rate for family and friends on the day of the event Food tasting for six persons

One time use of function room with coffee break for wedding committee meeting Use of a function room on the day of event

Standard sound system

Electricity usage up to 7.000 watts

Complimentary parking in the hotel car park for a maximum of ten cars

SERAT KATRESNAN

INTERNATIONAL BUFFET MENU Minimum Buffet order is for 4000 persons Rp 70,000,000 net per package

Buffet Menu of 11 dishes including of free flow mineral water

One night stay in Executive Suite inclusive of Breakfast for two One bottle of sparkling juice and VIP turn down service

One Hours Spa (massage) for the couple

Two Premiere Rooms for one night stay inclusive of Breakfast for two

Special room rate for family and friends on the day of the event Food tasting for six persons

One time use of function room with coffee break for wedding committee meeting Use of a function room on the day of event

Standard sound system

Electricity usage up to 7,000 watts

Complimentary parking in the hotel car park for a maximum of ten cars

SERAT KALEGAN

INTERNATIONAL BUFFET MENU Minimum Buffet order is for 400 persons Rp 80,000,000 net per package

Buffet menu of 12 dishes plus 1 food stall, including of free flow mineral water

One night stay in Executive Suite inclusive of Breakfast for two

One bottle of sparkling juice and VIP turn down service One Hours Spa (massage) for the couple

Three Premiere Room for one night stay inclusive of Breakfast for two

Special room rate for family and friends on the day of the event One night stay at Executive Suite for the 1st Wedding Anniversary

Food tasting for ten persons

One time use of function room with coffee break for wedding committee meeting

Use of a function room on the day of event

Standard sound system

Electricity usage up to 7.000 watts

Complimentary parking in the hotel car park for a maximum of ten cars

SERAT KACAR KUCUR

CHINESE SET MENU

Minimum Chinese Set menu order is for 400 persons Rp 120,000,000 net per package

Chinese Set Menu of 8 dishes including of free flow mineral water and Chinese tea One night stay in Executive Suite inclusive of Breakfast for two

One bottle of sparkling juice and VIP turn down service

One Hour Spa (massage) for the couple

One Premiere Room for one night stay inclusive of Breakfast for two

Special room rate for family and friends on the day of the event

One night stay at Executive Suite for 1st Wedding Anniversary Food tasting for ten persons

One time use of function room with coffee break for wedding committee meeting Use of a function room on the day of event

Standard sound system

Electricity usage up to 7.000 watts

Complimentary parking in the hotel car park for a maximum of 10 cars